	SONARtrac™ Technical Bulletin		
	Subject: SONARtrac Field Service Software and Microsoft Windows Vista Software Non-Compatible	TB020	Rev: 1
		Priority: 1	
			Page 1 of 2

Our Embedded Systems Group has determined that our Field Utility Programs, namely SONARtrac Basic (StBasic), SONARtrac Field Service Utility (StFSU), and SONARtrac Pro (StPro), will not function with Microsoft Windows Vista Operating System.


Our Embedded Systems Groups is initially developing a version of StBasic that will work with Vista OS. This will allow VISTA users to download from and upload to those transmitters that do not have USB Ports. Remember that StBasic can download / upload and change configuration files, collect Snapshots, Data History, System Info, and Raw Data files, and Reprogram transmitters. StBasic does not allow for data replay or viewing streaming data. Once Vista compatible StBasic is complete work will begin on StFSU and StPro software.

There is no work-around for this problem except to use a non-Vista OS computer.

Please contact Technical Support with any questions.

Business Unit Managers should notify their sales and service representatives, and customers as appropriate.

Priority Code:			
1	Safety issue or system will not function	2	Intermittent problem causing system crash
3	Erratic data/readings	4	Added product feature
5	Product enhancement		

	SONARtrac™ Technical Bulletin			
	Subject: SONARtrac Field Service Software and Microsoft Windows Vista Software Non-Compatible		TB020	Rev: 1
			Priority: 1	
			Page 2 of 2	

Document Change History

Date	Revision	Changed By	ECO #	Description of Change
20Jun08	01	Markoja	E08-0054	Initial Release

Priority Code:			
1	Safety issue or system will not function	2	Intermittent problem causing system crash
3	Erratic data/readings	4	Added product feature
5	Product enhancement		

CiDRA Corporation
Tel. 203-265-0035

50 Barnes Park North
Fax. 203-294-4211

Wallingford, CT 06492
www.cidra.com